
Having problems getting into chat?

Posted by pxfbird - 2009/05/28 09:39

I am going to sticky this because sometimes when we upgrade chat or update something, then members have issues logging into chat.

For those having issues getting into chat and getting messages such as "wrong flash version" or "wrong flash client", I refer you to the following post (this can be found by using the search function in the forum and searching for "clearing cache"):

sfraise wrote:

We upgraded chat the other day and what is happening is your browser cache is still using the old client settings.

You need to clear the cache in your browser, close all browsers, then open up your browser again and come into chat. This should get rid of the old settings in your cache and let you in to chat.

To do this in IE go to tools-> internet options and click delete in web browser history section.

To do this in Firefox go to tools-> options-> privacy and click on settings in the privacy section and make sure "cache" is checked. Close the box and go to tools-> clear private data and this should clear out your cache.

If you need to upgrade your version of flash, then go to <http://www.adobe.com/products/flashplayer/> Currently, you can download Flash Player 10.

And remember... SEARCH is your friend. ;)

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Re:Having problems getting into chat?

Posted by Tiffanybelle - 2009/05/29 16:37

Still cant get into chat! I downloaded the flash and got in once and now I cant get back in? I have cleared cache several times and restarting server as well!!!! I am more than frustrated!!!! Please help

-Tiffany:S

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Re:Having problems getting into chat?

Posted by Q_Tip42071 - 2009/05/29 17:03

try some kung fu on your computer.....use the force.....tee heeeeeee heeeeeee lololololololo

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Re:Having problems getting into chat?

Posted by sfraise - 2009/05/29 19:19

Hmmm...

Try this, clear your cache again, restart your browser again, log onto the main site, then hit ctrl+f5 which should do a hard refresh, then try to get into chat.

Let me know if you still cant get in.

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Re:Having problems getting into chat?

Posted by OzzieAD28 - 2009/11/20 05:55

i cant chat

Hmm.. Well.. This sucks.But hey I love you guys!! Just throwing that out there.

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Re:Having problems getting into chat?

Posted by Shells - 2010/01/19 15:13

Bitchcicle!! :kiss:

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Re:Having problems getting into chat?

Posted by Facebook_Karthik_Mdk - 2010/01/19 15:14

the chat still not working !!!!!

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Re:Having problems getting into chat?

Posted by drinkysteph19 - 2010/01/19 15:15

Cuntnugget!:kiss:

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Re:Having problems getting into chat?

Posted by thesixfootmidget - 2010/01/19 15:17

the problem will be taken care of in a few hours, this always happens when spencer updates the site
not to worry fellow oohya addicts

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Re:Having problems getting into chat?

Posted by JoAnna_x - 2010/01/19 15:41

If you read this, you're gay.

Sorry. I had to.

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Re:Having problems getting into chat?

Posted by navyjeff - 2010/01/19 16:25

ok got me, that was kinda funny

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Re:Having problems getting into chat?

Posted by nudge808 - 2010/03/21 15:58

well shyt..

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Re:Having problems getting into chat?

Posted by luvzmuzik - 2010/06/05 22:24

When I click the chat button at the top of the screen, it'll try to load the page then says "group name error , connection failed". I was just wondering how much longer chat would be down. Thanks

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Re:Having problems getting into chat?

Posted by Danielleeee - 2010/06/05 22:55

forever!!!

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Re:Having problems getting into chat?

Posted by bikinibabe - 2010/06/06 07:46

COME ON OOHYA!!!! Get it right or shut it down!!!!

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Re:Having problems getting into chat?

Posted by lethlperformance - 2010/06/06 07:56

cant get into chat. the chat window pops up when i click on "chat" but stalls on "connecting" gahhhh

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Re:Having problems getting into chat?

Posted by Irfan31 - 2010/06/06 12:31

I opened the chat...said connecting. Went out, had breakfast, did my laundry, washed my car....came back and still says connecting!!!

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